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All Wales Genomics Laboratory
Wales Genomic Health Centre
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Date: 20th March 2026

To Service User,

Re: AWMGS Genetic Laboratory Information Management System (GLIMS) Update

Purpose: GLIMS Go live 30th March

AWMGS is now entering the final stage of preparation for our new GLIMS to go-live on 30th March. The new GLIMS system is an essential change that will facilitate future developments including electronic test requesting and reporting.

Current status:

As of 23rd March 2026, we will be entering the transition period from our existing LIMS to the new GLIMS. This will be a critical period for AWMGS internally. Please be assured that patient safety remains the highest priority for AWMGS and at the core of planning and decision making.

Transition period:

During this time, urgent referrals will continue to be prioritised. While we endeavour to reduce the impact of this transition on our service users, there exists a risk that routine reports may be delayed. Please be assured that we are doing everything we can to prevent delays to reporting results, where possible.

We will continue to actively monitor the situation, taking a risk-based approach to manage the transition period, prioritising patient care and service delivery, with updates posted on our website, www.medicalgenomicswales.co.uk. Further communications may be issued via email or letter to you directly if there are significant updates that impact a particular service.

Service users:

At this time, no action is required other than to continue to provide your support and understanding during this period. Please continue to inform us by email of urgent sample requests, in advance so that we can manage these proactively.

Please be aware that there may be delayed or no response to non-urgent email enquiries while we prioritise reporting of results.

Changes to Reports:

Following GLIMS go-live on 30th March, for an interim period, reports issued by the laboratory will be in **two formats**. The reports will either be produced using our current system or the new GLIMS system. **The content will be the same but will look different.** Examples will be published on our website in due course.

Please use the below QR code which will take you to the relevant section.



Thank you for your understanding and support during this time of major service development. We look forward to being able to continue to provide and expand genomic testing services for all Wales into the future.

Yours sincerely,

A handwritten signature in blue ink that reads 'Rhian White'.

Rhian White
Laboratory Director, AWMGS,

A handwritten signature in black ink that reads 'Clive Morgan'.

Clive Morgan
Managing Director of AWMGS